#### The Program

Where possible, information received from services at the time of booking is used to plan a developmentally appropriate program based on the age, needs and interests of the child.

Our service caters for children aged 6 weeks – 12 years of age, with a focus on 0 – 5 years.

The program is developed with particular reference to the Early Years Learning Framework: **Belonging, Being and Becoming**; so children

- have a strong sense of identity
- connect and contribute to their world
- have a strong sense of well being
- are confident and involved learners
- are effective communicators

A multicultural and developmental perspective is incorporated into all programming and planning to cater for the diverse needs of our community.

#### Bankstown Community Resource Group Inc. (BCRG)

- Ground Floor
  24-26 Jacobs St
  Bankstown, NSW 2200
- (02) 9707 3748
- 0467 721 248
- Email: mm@bcrg.org.au
- Website: www.bcrg.org.au

For more information scan the QR code to visit our website





# Mobile Minders Parent/Carer Information



Funded by:

The NSW Department of Education

#### Staff

An Educator from our service BCRG -Bankstown Mobile Minders will care for your child. Providing a range of toys, games, stories and craft activities in a friendly, happy and safe environment.

#### What to Bring

- A healthy snack and drink for morning or afternoon tea, preferably water and a sandwich, etc. nut free only snacks due to allergies
- Spare nappies, change of clothes in case of accidents and any other requirements like bottles, dummies, non spill cups and a pram if your child will sleep
- Please label clothing and other belongings with your child's name

#### **Arrival**

- Please let staff know you have arrived and inform them of any information that may assist staff to care for your child
- When you arrive there will be a sign-in form, you must sign your child in every time you attend a session.
- On your first day there will be a child information form to fill out. This becomes our record of information about your child's needs. Most importantly it requires you to inform us of any allergies or special needs your child may have.

### Before Leaving Your Child

- It is important to prepare your child when being left with someone new. Talk to your child about what is going to happen, that you will leave them to play and have fun and that you will return to pick them up. It is really important to be patient and supportive, as this may be the child's first time in care.
- Bring a special toy or comforter which may help your child to settle in as you leave the room may also be helpful e.g. a soft toy, car or dummy.
- Sometimes children prefer to be in their pram and join the group when they are ready.
- Take your child to the toilet or change their nappy before the group commences.

#### When Leaving

It is important you let staff know when you are collecting your child and sign your child out before leaving the premises.

## Important Information About Mobile Minders

#### PARENTS AND CARERS MUST BE ON THE SAME PREMISES AS CHILDREN AT ALL TIMES

- For hygiene and safety reasons we do not change nappies or take children to the toilet, we will inform you if your child needs to be changed or taken to the toilet
- Staff are not permitted to administer any form of medication. Administration of medication is the responsibility of parents or carers
- Sick children cannot be accepted into child care. The health and safety of all children is of concern as we try to stop the spread of infection or disease. Staff are also unable to provide the degree of individual care and comfort a sick child requires.
- A doctors certificate is required for clearance of long periods of illness, such as; chicken pox, measles, etc.
- Please collect your child as soon at the group finishes. We understand that sometimes you may chat to other group members once the activity is finished, but please remember to collect your child first.
- Please let us know what you think. You
  may be asked to fill in an evaluation form
  Your assistance will help us to provide the
  best possible care for your children. If you
  have any comments or concerns, please
  phone us on 9707 3748 or 0467 727 248